

We design the today for tomorrow.

The future begins now.





## Together we care.

# #TeamHellersen

www.sportklinik-hellersen.de



#### Dear employees,

The Hellersen Sports Clinic is a clinic with a family atmosphere, a long tradition and great competence in the health sector.

As in every family, we attach great importance to good cooperation, because only together can we offer our patients our concentrated top performance – both medically and personally.

Our goal is to restore, maintain and promote the health of our patients. We achieve this by consistently living our mission statement: Under the slogan. **"Together we care"**, respect and appreciation characterise our daily interaction. Responsible action towards our patients, colleagues and partners forms the basis of our work.

The mission statement presented to you here is not merely the written representation of a desired ideal or a corporate policy statement of principles, but forms the guiding principles for daily interaction in our hospital.

It guides the management's target planning as well as the conduct of all staff members. At the same time, it is an important building block for our comprehensive quality management.

Even if many things are already self-evident for you, dear employees, our mission statement is intended to provide you with orientation for your daily commitment to our patients and our hospital.

Yours, Dirk Burghaus CEO

### Our DNA: Together we care

#### Who we are and how we want to be

The foundation for good cooperation and cooperation is respect. We treat each other with respect and fairness, work together on a basis of trust and show our appreciation for each other. Each of us sets an example in our daily interaction and acts accordingly – based on the core values of our mission statement.

Our values make it clear: We rely on teamwork, dare to try new things and live diversity. Furthermore, we set ourselves the goal of taking responsibility for our patients and colleagues and always taking their concerns seriously. Mistakes are allowed and are not concealed but addressed. Only in this way is improvement and constant progress possible.





## Our mission

Α strategy. Family and One goal. **Dealing with** profession in mistakes. harmony. One for all -Being all for one. courageous. Role model Appreciation Respect Together we care. ALLIA **#Team** We live Hellersen Strengthening and exchange.

#### One strategy. One goal.

We put the common interests in the foreground. We live our agreed project and company goals consistently and with full force.

#### Dealing with mistakes.

Nobody is perfect and failure is allowed. We live an open error culture in order to improve – every day. Only those who learn from their mistakes can strive for sustainable business success.

#### Being courageous.

Dare new things, take responsibility, make decisions in the here and now. Only those who constantly develop themselves remain good at what they do. That is why we are courageous, look ahead purposefully and self-confidently and dare to take on new challenges - albeit with the necessary respect. We build our future together. To this end, we take responsibility and make decisions.

#### Living innovation.

We shape the future together: imaginative, creative, digital and focused on the point. In doing so, we always strive for high quality.

#### Trust and confidence.

Everyone is part of the team and has the task of making his or her colleagues successful. We trust and have confidence in ourselves and our colleagues – because mutual trust releases strength.

#### Dialogue and exchange.

We communicate transparently, comprehensibly and credibly for good cooperation. We provide impulses for an open exchange of opinions. Our goal is a reliable dialogue from staff member to staff member and from staff member to patient.

#### Strengthening strengths.

Our skills are what make us successful. We support and encourage our colleagues to develop their potential and their personal development. Because every employee can proactively help shape the clinic landscape.

#### We live diversity.

The diversity, competence and skills of each individual are what make the success of our company possible. At every level and regardless of cultural background or sexual orientation.

#### One for all – all for one.

We bundle competences and use synergies. Each area is important and cooperation is essential for the functioning of the whole. That is why we also look beyond our own area and work together. One person in particular benefits from this: The patient.

#### Family and profession in harmony.

Cohesion and community allow freedom and the greatest possible flexibility for personal life and life phases. In this way, family and career are brought into harmony.

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